



Abergele Golf Club

Code of Conduct

This code of conduct applies to all members, junior's members, guests, visitors, parents, guardians, spectators, employees, volunteers, officials and Directors of Abergele Golf Club. Compliance with this code is a condition of membership, entry, participation and engagement with the Club.

1. Relationship with Wales Golf

This code of conduct operates alongside and in support of the policies, regulations and codes of practice issued by Wales Golf, including the Wales Golf Code of Conduct and Ethics. The Club will have regard to Wales Golf guidance when dealing with matters relating to safeguarding, junior golf, welfare, equality and disciplinary action.

2. Core Principles

All individuals must act with integrity, respect, fairness and sportsmanship. Discrimination, harassment. Bullying, intimidation or abuse of any kind will not be tolerated. All individuals are expected to represent the Club positively, including online.

3. Responsibilities of Members, Guests and Visitors

Members are responsible for their own behaviour and that of their guests, **All Must:**

- Act within the Club's Articles of Association, Bye-Laws and Policies.
- Treat others with dignity and respect.
- Refrain from aggressive, abusive or unsafe behaviour.
- Follow instructions from staff and Officials.
- Use appropriate language at all times.

4. On the Course

- Play with the spirit of the game and Rules of Golf.
- Maintain a good pace of play by applying ready golf principles and allow faster groups to go through.
- Repair pitch marks, replace divots and rake bunkers.
- Show respect to all players, staff and members of the public.
- Do not shout, throw clubs, cheat or behave aggressively.
- Mobile phones must be on silent except in emergencies.

5. In the Clubhouse.

- Treat staff and fellow members courteously
- Foul, abusive or offensive language is not permitted.
- Excessive alcohol consumption will not be tolerated.
- Illegal substances are strictly prohibited.
- Only smoke or vape within designated areas
- Mobile phone use should not disturb others.
- Observe the Dress code

6. Junior Members' Code of Conduct

Junior members are entitled to enjoy golf in a safe and supportive environment, **Juniors must:**

- Show respect to other players, coaches, volunteers and staff
- Follow instructions given by coaches and officials.
- Behave safely and responsibly at all times
- Use appropriate language.
- Look after the course and facilities.

Bullying, intimidation, cheating or misuse of equipment will not be tolerated.

7. Parents, Guardians and Spectators (Junior Golf)

Parents and Guardians and spectators must:

- Encourage fair play and enjoyment
- Respect juniors, coaches, officials and volunteers
- Allow coaches and officials to manage play and coaching.
- Raise concerns calmly through appropriate club channels.

Unacceptable behaviour includes shouting instructions, verbal abuse, aggressive conduct, public criticism of juniors or officials, and inappropriate social media use.

8. Safeguarding and Welfare

The welfare of children and young people is paramount. Any behaviour that places pressure on, intimidates or causes distress to a junior may be treated as a safeguarding concern. The Club will act in accordance with its Safeguarding Policy and Wales Golf guidance. All individuals have a responsibility to report safeguarding concerns in line with the Club's Safeguarding Policy.

9. Governance, Ethics and Conflicts of Interest. All members.

Directors, committee members, staff and volunteers must act in the best interests of the Club, maintain confidentiality, and declare any actual or perceived conflict of interest. Failure to do so may result in disciplinary action. The Club has zero tolerance of bribery, fraud or misuse of Club funds.

10. Complaints and Disciplinary Procedures. All members.

Breaches of this code will be dealt with under the Club's Disciplinary Procedures. Sanctions may include verbal or written warnings, suspension, termination of membership, removal from all activities, or referral to external authorities where appropriate.

11. Acceptance. All members.

By becoming a member, paying green fees, attending the Club or participating in Club activities, all individuals acknowledge and agree to comply with this Code of Conduct.